

From: Freedom of Information Requests
Sent: 22 April 2025 12:43
To:
Subject: FOI Response

Dear Sir/Madam,

Thank you for your Freedom of Information request dated 7 April 2025 for information about Council tax. Please find below City of Doncaster Council's responses to the questions you have raised.

As a freedom of information request, please answer the following questions for the financial years: 21-22, 22-23, 23-24, 24-25.

1.How many accounts were raised at billing in financial year?

Response:

2021/22 139,893
2022/23 140,872
2023/24 142,306
2024/25 143,858

2.What was the total value of liability in financial year?

Response:

2021/22 £148,105,234.89
2022/23 £157,110,662.10
2023/24 £166,982,075.91
2024/25 £177,918,261.87

3.How many accounts were in arrears at the end of the financial year?

Response:

Accounts in arrears for any year not just current year are included.

2021/22 60,035
2022/23 60,491
2023/24 63,947
2024/25 65,274

4.How was the value of arrears in that financial year?

Response:

Arrears in respect of all years are included

2021/22 £28,576,636.18
2022/23 £30,646,151.77
2023/24 £34,134,914.06
2024/25 £37,055,117.05

5.How many council tax cases were referred to bailiffs?

Response:

2021 - 2022: 12,101
2022 - 2023: 9,146
2023 - 2024: 8,825
2024 - 2025: 9,058

6.How much money was retrieved by the bailiffs?

Response:

2021 - 2022: £ 1,973,582.35

2022 - 2023: £ 2,031,898.94

2023 - 2024: £ 1 791 369.26

2024 - 2025: £ 2,123,368.63

7.How much debt was written off by the council in that financial year?

Response:

Debt written off for any year not just current year included.

2021/22 £1,491,565.56

2022/23 £866,814.76

2023/24 £1,026,450.30

2024/25 £1,051,041.51

8.Do you currently have a formal policy in place for dealing with residents in vulnerable circumstances as part of your collections process for Council Tax arrears?

Response: Yes

9.Do you currently have a policy of exempting recipients of Council Tax Support / Reduction from the use of bailiff action?

Response: No

I hope that this information is useful to you.

The City of Doncaster Council estimates that it has cost £49 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation.

Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours faithfully,

Ellen Dook
Information Governance Officer
Corporate Resources
City of Doncaster Council

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